



HPE-Authorized Support by Visionary Integration Professionals



HIGH-QUALITY SUPPORT FOR HEWLETT PACKARD ENTERPRISE PRODUCTS FROM EXPERTS WHO ALREADY KNOW YOUR BUSINESS AND IT ENVIRONMENT.

The Best Alternative to Direct Support from HPE

For high-quality support of your HPE Software products, choose Visionary Integration Professionals (VIP), an HPE Authorized Services Management Partner-Software (ASMP-S). The ASMP-S program represents the highest level of collaboration between HPE and selected software business partners for the delivery of HPE Software support.

Only companies with a proven level of HPE Software expertise can become an ASMP-S partner. VIP has the skills, infrastructure, and professionalism to interact with you effectively - and demonstrate a commitment to fulfilling the high service standards you expect. We have been fully endorsed by HPE for our competence in delivering HPE Software support.

Choose a Single Point of Contact for All Your HPE Software Needs

As a VIP client, you will be working with a complete end-to-end solution provider that will support every aspect of your HPE Software needs.

We will stay with you throughout the solution lifecycle - from design and deployment to support and maintenance. As a result, we will have a complete understanding of your IT environment and challenges in order to deliver a more effective level of support.

VIP has direct access to the complicated HPE Software support infrastructure, which comprises over 800 technical support engineers in 65 countries. This enables us to provide you with the best support options by granting us direct access to HPE Support experts with specialized knowledge. VIP also has the ability to consolidate multiple HPE Support contracts, simplifying the annual renewal process for you.

Benefits for Your Company

- Single source for HPE Software support, updates, new licenses, and services
- Unparalleled product knowledge
- Fast resolution time
- Engineers who take ownership of your issues
- Premium support packages for full product coverage

HPE Products Supported:

1. *HPE Application Lifecycle Management (ALM)*
2. *HPE Quality Center (QC)*
3. *HPE Universal Functional Test (UFT)*
4. *HPE LoadRunner (LR)*
5. *HPE Performance Center (PC)*
6. *HPE Business Service Management (BSM)*
7. *HPE Application Performance Management (APM)*

VISIONARY INTEGRATION
PROFESSIONALS

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