



VISIONARY
INTEGRATION
PROFESSIONALS

AT A GLANCE:

Industry:

State and Local Government

Client:

Social Services Agency

Key Benefits:

- VIP ensured project success by providing independent oversight.
- VIP's reviews and assessments helped reduce issues and risks.

© 2016 Visionary Integration Professionals, Ltd. All rights reserved. All brand names and product names are trademarks or registered trademarks of their respective holders.

Information in this document is confidential and proprietary to Visionary Integration Professionals, Ltd., is subject to change without notice, and does not represent a commitment on the part of Visionary Integration Professionals, Ltd. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, without the express written permission of Visionary Integration Professionals, Ltd. Meridian does not make any express warranty, and hereby disclaims any and all implied warranties, with regard to the information in this document.

VISIONARY INTEGRATION
PROFESSIONALS

2001 Edmund Halley Drive
Suite 400
Reston, VA 20191
703-322-9565
www.trustvip.com

Independent Project Oversight (IPO) for Automated System

Goal

The client decided to transform their current business process by creating an automated child welfare services system.

Challenge:

The new system supports social workers by eliminating duplicated effort, streamlining routine work tasks, and facilitating services delivery to people in need. The system also provides decision-makers at all levels with the information they need for making policy, program, and funding decisions. Ultimately, this new system supports collaboration and information sharing among agencies and partners to provide a comprehensive “one-stop resource” for social workers and other users.

Solution:

Visionary Integration Professionals (VIP) provided Independent Project Oversight consulting (IPO) services in support of the new automated system. Following a structured IT oversight framework, we performed independent project oversight over the system acquisition, design, development, and implementation processes of the project. To help ensure the project's success, VIP identified and quantified any issues and risks affecting the project components, and delivered unbiased independent reviews and assessments.

Our services included validating that the project followed a structured and defined project management approach, process, and methodology in accordance with the Institute of Electrical and Electronic Engineers (IEEE), Project Management Body of Knowledge (PMBOK), Information Technology Infrastructure Library (ITIL), the Department's implementation methodology, and other industry best practices.

We conducted a review of the project documentation and processes, and reported our findings to the client. Our team assessed the project work plan for feasibility (on-time, under-budget delivery of the intended product) and completeness. We also assessed project progress using standard project management performance metrics and criteria (e.g., earned value analysis). We determined that a formal software development lifecycle (SDLC) methodology was adhered to and involved the appropriate staff throughout the process.